

From the offices of



***LORI M. TYACK***  
*Franklin County Municipal Court Clerk*

MEDIA ADVISORY

**For Immediate Release**

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Contact: Marilyn Stephens  
614.645.8193

FRANKLIN COUNTY MUNICIPAL COURT CLERK'S OFFICE  
COMMENCES PAYMENT KIOSK PILOT

The Franklin County Municipal Court Clerk's Office will debut a payment kiosk in the Municipal Court lobby, located at 373 S. High Street. The purpose of the kiosk is to provide a means for paying traffic citations to those who visit the Court outside of normal business hours, 8:00 a.m. to 6:00 p.m. The kiosk currently only accepts credit card payment. Users will be assessed a \$3.50 convenience fee for each transaction.

The goal of the kiosk pilot is to provide a convenient service to those who may be unable to visit the court during normal business hours or do not have internet access at home. The kiosk utilizes the same technology as our online payment solution by providing a connection to the online payment portal. Additional services may be added to the kiosk in the future such as, BMV Drivers License Reinstatement website for those who wish to pay their reinstatement fees.

Upon completion of a successful pilot, the Municipal Court Clerk's Office will explore new ways to improve customer service offerings to the public including additional stand-alone payment centers in key locations. "Meeting our customer needs is our number one priority," Tyack said. "The kiosk is another step towards providing the best customer service to those we serve at the Franklin County Municipal Court Clerk's Office."

